

BIO-WIRE

Stop wire fraud, eliminate frustrating and time consuming call backs and improve the customer experience with **BIO-WIRE**, another patent pending innovation from ACH Alert! Convenient, completely automated and 100% out-of-band verification, **BIO-WIRE** defeats wire fraud like no other solution on the market today.

BIO-WIRE takes layered security to the next level, going above and beyond the effective controls cited in the FFIEC guidance requirements!

24/7 Toll-Free Interactive Voice Response System

Call Recording | Anomaly Detection | Amount Thresholds

Wire Positive Pay Option | Out-of-Band Alerts

Voice Biometric Matching | One-Time Use Codes

FI Administrative Control | Use of Separate Access Device

How it works: Simply setup customers in **BIO-WIRE** and provide them the system generated subscriber ID, enrollment code and a toll-free number to enroll their voice pattern. As wire requests come in (online, fax or email), **BIO-WIRE** systemically checks the value and destination of each wire. If anomalies are detected, an out-of-band wire security alert with a unique one-time access code is sent to each authorized contact. The customer dials the toll-free number and on a recorded line, **BIO-WIRE** prompts your customer to enter the access code and repeat a random phrase to verify a voice match. Once matched, the customer will hear details, such as the name of the bank the funds are being wired to, the last four digits of the account number, the name of the beneficiary and the dollar amount. The customer can approve one-time, approve all future wires to that routing/account number or reject the wire. Wire status in **BIO-WIRE** is updated accordingly.

System integration is supported but not required. To learn how easy it is to step away from monitoring in the backroom and into the future of mobile customer engaging security, contact us at **866.265.8961** today for a consultation.



BIO-WIRE | C.O.P.S. | PRO-TECH | DISPUTE XPRESS | OUTSOURCING

artist's rendition, actual screen may differ