## Agenda

Tuesday April 17, 201	Q. Dro Conference				Agonda is subject to share
10:00 – 11:15 am	17, 2018: Pre-Conference  Agenda is subject to change				
10:00 – 11:15 am 11:15 – 11:30 am	Ride the Wave to the Future: Payments 2020 and Beyond Peter Davey, AAP, The Clearing House				Voyager
	Beverage Break  Voyage  Embracing Automation to Overcome Inefficiencies and Mitigate Operational Risk Mike Richert, Juniper Payments  Voyage				
11:30 am – 12:30 pm 12:30 – 1:30 pm	Embracing Automation to Overcome Inefficiencies and Mitigate Operational Risk Mike Richert, Juniper Payments  Lunch  Concorde Ballro				
1:30 – 1:30 pm					
2:45 – 3:00 pm	Refreshment Break				Voyager Voyager
3:00 – 4:15 pm					
4:30 – 6:00 pm	Evening Reception				Voyager Concorde Ballroom
·	April 18, 2018: Conference Day 1				
7:30 – 8:30 am	Breakfast Concorde Ballroom				
8:30 – 9:00 am	Welcome/Opening Remarks Mary Gilmeister, AAP, NCP, President, PAR/WACHA  Concorde Ballroom				
9:00 – 10:00 am	Keynote Address: Faster Payments Jane Larimer, NACHA; Peter Davey, The Clearing House; Jon Jeswald, Federal Reserve Bank  Concorde Ballroom				
10:00 – 10:15 am	Beverage Break  Concorde Ballroom				
	ACH Track	Card Track	Treasury Management Track	Check Track	Hot Topics
	Voyager	Sabre	Aviation Theatre	Concourse 1&2	Concourse 3
10:15 – 11:15 am Concurrent Sessions	Untangling Complex RDFI Challenges Shelly Sipple, AAP, EPCOR	The Way We Pay: The Evolving Card Landscape Matt Davies, Federal Reserve Bank	Aligning Your Mobile Banking Services with What Your Business Customers Need Debbie Smart, NCP, CTP, Q2ebanking	Regulation CC New Indemnity-What Does it Mean for Your RDC Program Ellen Heffner, NCP, ECCHO	What the Escheat? All You Need to Know About Unclaimed Property Compliance Mary Gilmeister, AAP, NCP, President, PARI WACHA; Mike Ryan, Georgeson
11:20 – 11:50 am Vendor Showcases	How Your Competitors Are Leveraging Their Data To Better Understand Your Customers Segmint	Your Trusted Partner in Fraud Education <i>FRPA</i>	Profitable Multi Channel Fraud Prevention ACH Alert	Technology for Compliance, Risk and Operations Centrix Solutions, a Q2 Company	eBanking Managed Endpoint  – Reducing Risk Where It Counts StrataDefense
11:50 am – 12:45 pm	Lunch Concorde Ballroom				
12:45 – 2:00 pm	The Payments Game: Truth or Lie Mary Gilmeister, AAP, NCP, PAR/WACHA; Fred Laing, AAP, CCM, NCP, UMACHA;  Paul Carrubba, Adams and Reese, LLP  Concorde Ballroom				
2:00 – 2:15 pm	Beverage Break Concorde Ballroom				
2:15 – 3:15 pm Concurrent Sessions	Treasury's Move Towards Paperless Processes for Reclamations and Trace Requests Lisa Ann Innaurato, Bureau of Fiscal Service	I'll Take Payments Topics for \$200, Alex Paul Tomasofsky, Two Sparrows Consulting	Lockbox, the Original Faster Payments System Mike Reynolds, TMR Solutions	RDC-The New E-Banking Focus-An Update Jim Brummer, CFC Technology; Fred Laing, AAP, CCM, NCP, UMACHA	Anatomy of a Hack & Tales from the Trenches: Cybesecurity War Stories Jeff Dugan, Arctic Wolf Networks; Chris Nichol, Thrive
3:15 – 3:45 pm	Refreshment Break Concorde Ballroom				
3:45 – 4:45 pm	Finding the Funny in Change Jan McInnes  Concorde Ballroom				
5:00 – 6:30 pm	Evening Reception Concorde Ballroom				
	sday, April 19, 2018: Conference Day 2				
7:30 – 8:30 am	Breakfast Concorde Ballroom				
7:30 – 8:30 am	AAP/NCP Breakfast Voyager Ballroom				
8:30 – 9:30 am	Payments and Deposits: What Could Go Wrong? Moderator: Melissa York, Reinhart, Boerner, Van Deuren; Panel: Elliot Berman, BowTie Advisors, LLC; Paul Carrubba, Adams and Reese, LLP; John Reichert, Reinhart, Boerner, Van Deuren  Concorde Ballroom				
9:30 – 9:45 am	Beverage Break Concorde Ballroom				
9:45 – 10:45 am Concurrent Sessions	Stay Afloat with Sound ACH Risk Management Processes Mitch White, Laru Technologies; Wendy Wishon, AAP, NCP, EPCOR	Strategies to Serve Your Small Business Customers Julie Hanson, ICBA Bancard & TCM Bank, N.A.	<b>ISO20022</b> Nell Campbell- Drake, Federal Reserve Bank of Atlanta	Top 10 Check Frauds Kate Cole, FRPA	Why Become an AAP, NCP, or APRP Laura Nelson, AAP, NCP, WACHA
10:45 – 11:00 am	Beverage Break Concorde Ballroom				
11:00 am – 12:15 pm	The State of Fraud: A Reality Check on Trends and Solutions Lee Wetherington, AAP, Profitstars				